List of Sub-processors

SMID (by Prodeo Ltd)
Last updated: November 2026

Sub-processor	Purpose	Categories of Data	Location	Safeguards
Amazon Web Services (AWS)	Cloud infrastructure, data storage, backups	Pupil data, staff user data, system data	UK / EU (as confirmed by Prodeo)	DPA, encryption, access controls
Heroku (Salesforce)	Application hosting and management	Pupil data, staff user data, system data	UK / EU (as confirmed by Prodeo)	DPA, platform security controls
OpenAI	Optional, user-initiated aggregate-only AI report-writing; no pupil names, IDs or individual learner records	Aggregate summary text only; no pupil-identifying or individual learner data	OpenAI documents an EU regional endpoint for supported API projects; Prodeo has requested EU regional storage for this feature	API terms; no model training; application responses not persisted beyond processing; abuse-monitoring logs may contain prompts and responses for up to 30 days by default

Location information is based on the supplier's published statements or the service configuration confirmed by Prodeo. Wonde is a separate, School-authorised integration provider, not a Prodeo sub-processor.

Wonde is a separate school-authorised MIS integration provider, not a Prodeo sub-processor. Under Wonde's October 2024 API Agreement, Wonde and Prodeo each act as direct processors of School Data on the School's instructions. Wonde states customer data is stored within the EEA; its published DPIA says some post-development support is handled from Manila without access to customer personal data.

Prodeo Ltd does not independently access school MIS systems

This register covers sub-processors processing School Data in SMID. Prodeo's business email provider may process school work addresses for Prodeo's separate controller communications, as described in the Privacy Notice.