

List of Sub-processors

SMID (by Prodeo Ltd)

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Sub-processor	Purpose	Categories of Data	Location	Safeguards
Amazon Web Services (AWS)	Cloud infrastructure, data storage, backups	Pupil data, staff user data, system data	UK / EU	DPA, encryption, access controls
Heroku (Salesforce)	Application hosting and management	Pupil data, staff user data, system data	UK / EU	DPA, platform security controls
Wonde	Secure transfer of MIS data to SMID, where authorised by the school	Pupil and staff MIS data	UK / EU	DPA, encryption in transit
OpenAI	Optional, user-initiated AI text summarisation	User-submitted text only	May include processing outside UK/EU	API terms, no training, retention disabled
Snowflake Inc.	Secure data warehousing and analytics infrastructure	Pseudonymised and identifiable education data as determined by school use	UK/EU-targeted hosting	DPA, encryption, access controls, platform security controls, contractual data protection terms, no training, retention controlled by Prodeo Ltd

Notes

- Wonde is used **only where a school has authorised the integration**
- Prodeo Ltd does not independently access school MIS systems
- There are **no routine international transfers** as part of core SMID hosting